

DEBENTURE GUIDE 2017



WELCOME	1
MAP OF THE GROUNDS	2
THE TENNIS	5
Ground opening & matches	5
PROVISIONAL PROGRAMME OF PLAY	6
Earliest start dates	
Changes to the Order of Play	7
YOUR TICKETS	8
TICKETS	10
Debenture tickets	10
Ticket resale kiosk	
Duplicate tickets	
Cancellation of play due to rain	
Plan of Centre Court facilities	
Centre Court seating plan	
Plan of No.1 Court facilities	
No.1 Court seating plan	
DEBENTURE HOLDERS' RESTAURANTS & BARS	
THE CHAMPIONS' ROOM	
THE RENSHAW	
THE COURTSIDE	
Signature dishes	
Afternoon tea	
Albert Roux OBE	
Tom Aikens	
Bryn Williams	
Martin Wishart	
THE COURTSIDE BALCONY	
THE TERRACE	
THE ROOF TOP	34
THE ROOF TOP	34
THE ROOF TOP THE GALLERY THE VERANDA	34 37
THE ROOF TOP	34 37 38

VISITING THE CHAMPIONSHIPS	44
Before you leave home	44
Around the Grounds	45
Around the courts	45
Going home	46
Emergency	46
Evacuation	46
TRAVELLING TO THE CHAMPIONSHIPS	48
Walking times	48
Arriving by public transport	
Arriving by car	
Debenture holders' car park 8	50
Car park entrances & opening times	51
Access to the Grounds	
Location maps	52
Walking routes and car parks map	54
SHOPPING AT WIMBLEDON	56
FOLLOWING WIMBLEDON	58
Website	58
Social media	59
The Wimbledon apps	60
Live video & radio	60
EATING & DRINKING AT THE CHAMPIONSHIPS	62
New for 2017	62
Strawberries and cream	62
Full service & self service restaurants	64
Quick guide	66
A-Z AT A GLANCE	69
SECURITY & LEFT LUGGAGE	74
Prohibited items	
CONDITIONS OF ENTRY TO THE GROUNDS	

ii





On behalf of The All England Club, may I wish you a very warm welcome to The Championships 2017.

Upon arrival to the Grounds this year, you will see we have begun the serious work of making substantial improvements to No.1 Court, the most obvious element being the removal of the existing roof, and the installation of the new steel structure. Immediately following this year's

Championships, work will begin on installing the fixed roof for The Championships 2018, with the fully retractable roof due for completion for The Championships 2019.

You will also notice that Court 19 is no longer with us. This will open as a new public plaza for The Championships 2018, providing additional space and food and beverage options for those enjoying watching Wimbledon from Aorangi Terrace. Debenture holders have always played a vital role in the development of the Grounds over the years and I would like to thank you for your continued support.

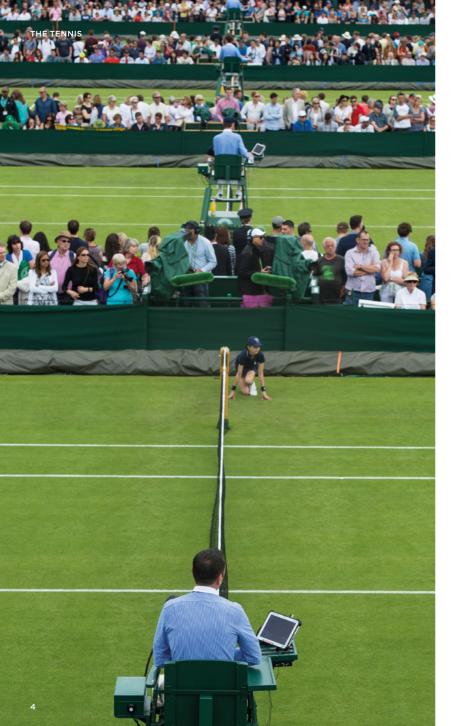
Before then, of course, there is the small matter of this year's Championships. It promises to be another enthralling event and I very much hope you have an enjoyable and memorable visit to Wimbledon.

PHILIP BROOK

CHAIRMAN, COMMITTEE OF MANAGEMENT OF THE CHAMPIONSHIPS AND THE ALL ENGLAND LAWN TENNIS GROUND PLC

MAP OF THE GROUNDS





THE TENNIS

GROUND OPENING & MATCHES

The Grounds are open from 10.30am daily.

- On Courts 2-18, play is provisionally scheduled to start at 11.30am for main draw matches on at least the first eight days and at 11.00am for Junior matches on the middle Saturday and during the second week
- On Centre Court, play will start at 1.00pm except on the final two days when play starts at 2.00pm
- Play on No.1 Court will start at 1.00pm on all 13 days
- No.1 COURT: The first phase of major work has commenced on the installation of a roof on No.1 Court. This means that, for The Championships 2017, there will be almost no cover for ticket holders in No.1 Court and we would ask you to bear this in mind when preparing for your visit, as the weather conditions may vary dramatically
- For the daily Order of Play please check the Official Programme or wimbledon.com
- The AELTC reserves the right to change the programme of play without notice where it is necessary to do so.

EARLIEST START DATES

The following is only a guide and may change due to circumstances beyond the AELTC's control, e.g. weather, player injury etc.

DAYS 1-7

MONDAY	Gentlemen's & Ladies' Singles		
WEDNESDAY	Gentlemen's & Ladies' Doubles		
THURSDAY	Mixed Doubles		
SATURDAY	Boys' & Girls' Singles		
DAYS 8-13			
TUESDAY	Ladies' Singles QF Boys' & Girls' Doubles Invitation Doubles	Centre & No.1	
WEDNESDAY	Gentlemen's Singles QF	Centre & No.1	
THURSDAY	Ladies' Singles SF Championship Doubles SF	Centre Court Centre or No.1	
FRIDAY	Gentlemen's Singles SF Championship Doubles SF Wheelchair Doubles	Centre Court Centre or No.1	
SATURDAY	Ladies' Singles Final Gentlemen's Doubles Final Ladies' Doubles Final	Centre Court Centre Court Centre Court	
SUNDAY	Gentlemen's Singles Final	Centre Court	

QF = Quarter-Final, SF = Semi-Final

Mixed Doubles Final

CHANGES TO THE ORDER OF PLAY

We do try to play all matches on the courts and days published. However, occasionally it is necessary to switch a match from one court to another. This can be for a number of reasons.

For example:

- We aim to complete The Championships on time and this involves playing 674 matches, in the 16 events, over the 13 days of the tournament
- Some players remain involved in several events towards the end of The Championships and it may be necessary to move a match to avoid a clash
- We try to give similar rest periods between matches for players due to play each other
- A match which is unlikely to finish because of a late start caused by the duration of previous matches may be postponed to the following day. In this event, another match may be substituted
- We recognise that this may be frustrating for debenture holders and we apologise for the rare occasions when circumstances necessitate a change to the published Order of Play. We hope you will appreciate why such changes sometimes are made.

Centre Court

YOUR TICKETS

Tickets are for the court specified on the date shown and entitle the holder to entrance to that court. Ticket holders have no entitlement to view any particular match or round of matches or any particular player. Matches may be moved from one court to another at the sole discretion of the AELTC.

Tickets with the word 'Debenture' printed on them in place of the price may be legally transferred or sold on. All other tickets are strictly non-transferable and must neither be sold nor advertised or offered for sale whether on the internet, in newspapers or elsewhere.

Please do not share or post pictures of your ticket offer or tickets on any social media platforms or websites. People may use the details and offer them for sale online to defraud/attempt to defraud third parties into buying them. This may result in ticket holders encountering difficulties when visiting Wimbledon.



TICKETS

DEBENTURE TICKETS

In the interests of safety and security, and in order to comply with licensing requirements, each debenture ticket can only be used to enter the Grounds once. Re-admission with a debenture ticket is only available with an appropriate pass-out (which is non-transferable) and debenture ticket holders cannot transfer a debenture ticket if such ticket has already been used to obtain entry to the Grounds.

TICKET RESALE KIOSK

We make every effort to ensure that seat tickets which are no longer needed are made available for resale to people already within the Grounds. Original ticket holders are requested to have the ticket barcodes scanned on leaving the Grounds so that a new ticket may be generated.

The tickets are re-sold from the **Ticket Resale kiosk** inside the Grounds.

The entire proceeds will be donated via the Wimbledon Foundation to charities and community organisations. The Wimbledon Foundation is the charity of the All England Lawn Tennis Club and aims to change people's lives using the resources and heritage of the Club and The Championships.

DUPLICATE TICKETS

The loss of tickets should be reported immediately to the Ticket Office (020 8971 2739). On verification, duplicates will be issued but must be collected from the Ticket Office in person by the debenture holder on the day. Duplicate tickets once requested take priority over the original tickets. Debenture holders who request duplicate tickets may be required to assist the AELTC in connection with the use or abuse of the original tickets issued.

Please look after your tickets carefully as duplicate tickets, if arranged, will attract a charge of £12 per ticket where the originals have been safely received by the debenture holder but subsequently lost.

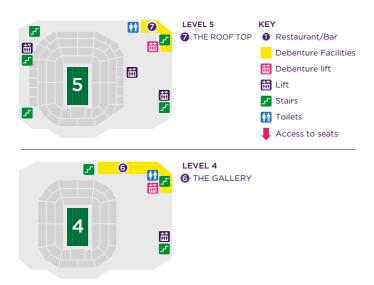
CANCELLATION OF PLAY DUE TO RAIN

In the event of bad weather resulting in tennis being played for less than one hour, a refund will be paid to debenture holders of the face value ticket price for that day from £56 to £190 for Centre Court debenture holders and from £45 to £98 for No.1 Court debenture holders depending on the day.

- If there is more than one hour's play but less than two hours play, a refund will be made of half the relevant amount
- The refund will be paid out automatically 4 to 6 weeks after the last day of The Championships to all debenture holders who are entitled to a refund
- Cheques will be drawn, made payable to the registered debenture holder (as per the Debenture Register at the start of The Championships) and, in the case of joint holders, to the first named debenture holder
- Debenture holders who sell back tickets to the AELTC on the
 official market for any rained off day(s) will not be entitled
 to a refund. Debenture holders who buy additional tickets
 from us on the official market will, however, be entitled to the
 appropriate refund
- If play is arranged for any additional day(s), details will be published at the earliest opportunity on wimbledon.com and in the national press
- All debenture holders will be notified, by email, of entrance procedures, should play be scheduled for any additional day(s)
- The cancellation of play due to rain policy does not apply to tickets for any days other than the 13 scheduled days of The Championships.

TICKETS

PLAN OF CENTRE COURT FACILITIES

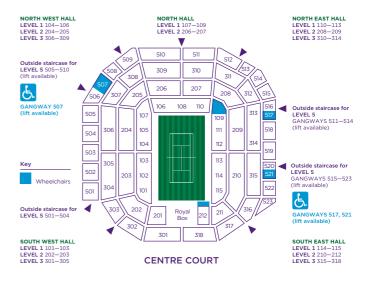






CENTRE COURT SEATING PLAN



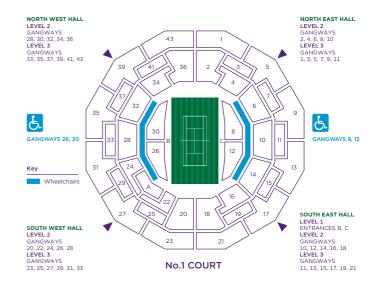


TICKETS

PLAN OF NO.1 COURT FACILITIES

LEVEL 3 ② THE VERANDA ③ THE LOUNGE ④ THE NO.1 BAR KEY Main entrance for Debenture Holders Side entrance Debenture Facilities Restaurant/Bar Cloakroom LEVEL 2 ① THE RENSHAW

NO.1 COURT SEATING PLAN





DEBENTURE HOLDERS' RESTAURANTS & BARS

Centre and No.1 Court debenture holders have their own restaurant and bar facilities which have been designed to be places in which to eat, drink and relax in stylish surroundings.

The Centre Court facilities offer debenture holders a variety of different restaurants and bars.

The No.1 Court debenture facilities are within the No.1 Court building and overlook courts 14-17.

Light refreshments are available in the debenture holders' restaurants and bars from 10.30am and are open for lunch from 11.00am. Payment may be made by credit card or cash.

Entrance to the facilities for either the Centre Court or No.1 Court is gained by showing your debenture ticket for that court.

Centre Court and No.1 Court facilities have their own cloakrooms and toilets.

Wi-Fi is available in the debenture restaurants and bars. The access code can be obtained from the debenture reception desks in Centre and No.1 Courts.

The dress code for admittance to the restaurants and bars is smart casual. In particular, we request that you and your guests do not wear torn jeans, running vests, dirty trainers or sports shorts. Tailored shorts for both ladies and gentlemen are acceptable. Gentlemen are not required to wear a jacket and tie. All debenture tickets have details of the dress code printed on them.

In fairness to, and in the interests of all our guests, please respect the dress code.

Smoking is not permitted in any of the debenture holders' areas including outdoor balconies.



THE CHAMPIONS' ROOM

CENTRE COURT DEBENTURE HOLDERS

The Champions' Room is available all day for the sole use of Centre Court debenture holders. This exclusive restaurant offers our finest service with a reserved table for the day with a sumptuous four course luncheon, afternoon tea and a welcome glass of Pimm's No.1 Cup or Lanson White Label Brut NV on arrival. Specially selected wines are served with your meal and a complimentary bar is available throughout the day for an all inclusive price.

Package Price....£245

An optional 10% gratuity will be added to the bill

Reservations can be made for a maximum of eight persons per table.

THE RENSHAW

CENTRE COURT & NO.1 COURT DEBENTURE HOLDERS

The Renshaw Restaurant is available all day for the exclusive use of both Centre Court and No.1 Court debenture holders.

Situated directly below the No.1 Court debenture holders' lounge, The Renshaw offers guests a reserved table for the day with a three course luncheon and afternoon tea. We offer a welcoming glass of Pimm's No.1 Cup or Lanson Black Label Brut NV on arrival, with wines to accompany your meal and a complimentary bar throughout the day for an inclusive price.

Package Price....£168

An optional 10% gratuity will be added to the bill

Reservations can be made for a maximum of eight persons per table.





THE COURTSIDE

CENTRE COURT DEBENTURE HOLDERS

SIGNATURE DISHES

Guests can enjoy signature dishes created by our celebrity chefs, renowned for their inspirational menus – Albert Roux OBE, Tom Aikens, Bryn Williams and Martin Wishart. We are proud of our association with these chefs and the exceptional dishes they help to create for debenture holders.

AFTERNOON TEA

In between matches on court, return to The Courtside for a traditional afternoon tea, with the option to add a chilled glass of Lanson champagne. Our afternoon tea includes the classic combination of finger sandwiches and Devon scones, accompanied by a fine selection of sweet pastries, and of course strawberries and cream.



ALBERT ROUX OBE

Albert Roux OBE is simply one of the most influential and revered chefs in the world. Known as the 'godfather of gastronomy', Roux was responsible for opening the first Michelin starred restaurant in London, Le Gavroche, and for being the inspiration behind the Roux Scholarship, training top names in cuisine including Marco Pierre White, Gordon Ramsay and Marcus Wareing.

We are extremely proud of our association with Albert Roux OBE and are delighted that he has designed some signature dishes for our Courtside Restaurant menu at this year's Championships.

TOM AIKENS

Tom Aikens is one of the UK's most acclaimed and inspirational chefs, owing to his innovative style and creative interpretation of modern French cuisine.

Having worked in Michelin starred restaurants in London, Tom moved to France, gaining inspiration and invaluable knowledge cooking with Joel Robuchon in Paris, and Gerard Boyer in Reims. Tom returned to the UK as Head Chef at Pied a Terre, becoming the youngest British chef ever awarded two Michelin stars.

In 2003 Tom opened his eponymous restaurant in Chelsea. The restaurant upheld culinary excellence in a refreshingly relaxed setting with friendly and knowledgeable service. The restaurant was awarded one Michelin star. He went on to open the brasseriestyle Tom's Kitchen in 2006. Tom now has restaurants in London, Istanbul, Dubai and Hong Kong.



BRYN WILLIAMS

Hailing from Denbigh in North Wales, Bryn's love for cooking began when he started working at his local bakery. Since that humble beginning, Bryn has worked in some of the most prestigious kitchens in London and with some of the world's most stellar chefs.

In 1997 he began work under Marco Pierre White at The Criterion, then went on to work under Michel Roux Jr. at Le Gavroche for 3 years, he became Senior-Sous at The Orrery and then moved to open Galvin at Windows with Chris Galvin, before opening Odette's in Primrose Hill, London for Vince Power in 2006, and taking over as Chef Patron in 2008.

Still Chef Patron of Odette's, Bryn launched his own series on S4C, Cegin Bryn (Bryn's Kitchen), and has cooked for the Queen's birthday banquet as part of the Great British Menu.

MARTIN WISHART

Martin trained under such renowned chefs as Albert Roux, Michel Roux Jr., Marco Pierre White, Nick Nairn, and John Burton-Race. Since opening his eponymous restaurant in Edinburgh's Port of Leith in 1999, Martin Wishart has firmly established himself as one of the UK's most highly respected chefs, currently holding a Michelin star in two restaurants.

Following the success of his Edinburgh restaurant, Martin established a sister restaurant at Cameron House Hotel in Loch Lomond, which in turn received a Michelin star in 2011. His most recent venture is The Honours, a contemporary brasserie in the heart of Edinburgh's New Town.

In addition, Martin heads up a highly-respected Cook School, located just a short distance from his Leith restaurant, coordinates private events under the Wishart's Dining moniker and regularly contributes to the Glasgow Herald newspaper.



The Courtside Restaurant is our fine dining restaurant offering debenture holders a delicious three course luncheon menu and traditional Wimbledon afternoon tea. An extensive wine list is available, including a selection of wines served by the carafe.

3 course luncheon	£76.50
Afternoon Tea	£20
Champagne Afternoon Tea	£34.50

An optional 10% gratuity will be added to the bill

Reservations can be made for a maximum of six persons per table for luncheon. Afternoon tea is served from 3.30pm.

THE COURTSIDE BALCONY

CENTRE COURT DEBENTURE HOLDERS

Offering 2 or 3 courses this is the perfect place for an al fresco lunch watching Wimbledon at large. There are no reservations so we recommend you arrive early.

The Courtside Balcony has become a popular spot to enjoy traditional afternoon tea served from 3.30pm.

2-courses	 	 £26.50
_		

3-courses£31.50

An optional 10% gratuity will be added to the bill





THE TERRACE

CENTRE COURT DEBENTURE HOLDERS

The Terrace self-service restaurant provides debenture holders with a variety of choices throughout the day. It is an ideal location for a quick lunch or afternoon tea while enjoying the wonderful view from the balcony looking out over the Tea Lawn.

Supper dishes are available from 6.00pm-8.00pm daily. In the event of the roof being closed to ensure play due to darkness, The Terrace will be available until play re-commences under the roof.

It is not possible to make reservations. At busy times our hosts will assist in seating guests and we recommend you arrive early.

Pricing for a main course salad starts from£17

Light refreshments are available such as bloomer sandwiches, selection of cakes and scones, jam and clotted cream along with hot and cold beverages.

THE ROOF TOP

CENTRE COURT DEBENTURE HOLDERS

The Roof Top bar is an open terrace bar on top of the Centre Court building with spectacular views of the outside courts and Wimbledon Park golf course. Debenture holders can enjoy sharing platters of seafood, tapas plates, gourmet sandwiches and fine wines, Pimm's No.1 Cup and premium bottled beers whilst enjoying the fresh air.

Small plates start from£11

Bean to cup Lavazza coffees, speciality teas and a full wine list accompany this menu in the open air haven.

Due to the small size of this bar debenture holders are encouraged to arrive early.





THE GALLERY

CENTRE COURT DEBENTURE HOLDERS

The Gallery Bar provides wonderful views over the outside courts and the London skyline and has been designed for debenture holders to enjoy a great selection of drinks in an elegant setting. A limited food offer is available from 11.00am-2.00pm for debenture holders to enjoy with their drinks. The bar remains open until 10.00pm or 30 minutes after the end of play, whichever is earlier.

However, in the event of the roof being closed to ensure play due to darkness, The Gallery will be available until play re-commences under the roof.

Primarily designed as a bar for people to enjoy a drink before, during and after the main play of the day, a light luncheon food offer is available. Designed for guests wanting a more relaxed style of cuisine the bar serves a range of sandwiches, sushi and coffees.

The coffee bar is open from 10.30am serving a range of Lavazza coffees and tea. A selection of pastries is available to accompany your morning coffee.

THE VERANDA

NO.1 COURT DEBENTURE HOLDERS

Overlooking courts 14 and 15 this restaurant offers an exciting Italian lunch menu with a range of antipasti, stone baked pizzas, delicious pasta dishes, specially selected wines and, of course, strawberries and cream. Afternoon tea and a light bites menu are available throughout the rest of the day.

2-course menu £28

As the redevelopment of No.1 Court is in progress and will recommence immediately after The Championships 2017, some of the No.1 Court facilities will have a temporary ceiling in place.



THE LOUNGE

NO.1 COURT DEBENTURE HOLDERS

Light refreshments are available in the debenture holder's self-service restaurant from 10.30am and lunch from 11.00am. It is not possible to make reservations but the restaurant is designed to cater for a large number of diners at peak times.

Pricing for a main course salad starts from£17

Light refreshments are available such as bloomer sandwiches, a selection of cakes and scones, jam and clotted cream along with hot and cold beverages.





THE NO.1 BAR

NO.1 COURT DEBENTURE HOLDERS

This bar for the exclusive use of debenture holders is built above the South East staircase and overlooks the main concourse and Court 17. A selection of freshly made sandwich platters and sushi is available from 11.00am-2.00pm for debenture holders to enjoy with their drinks. Please don't hesitate to view this bar as your base for the day, relaxing with a drink and enjoying the stunning views intermixed with the fantastic tennis action on No.1 Court.

We hope that everyone who visits The Championships will have a memorable experience.

BEFORE YOU LEAVE HOME

- Come prepared for all weather conditions, whether hot or cold, wet or dry
- Wear appropriate footwear (flip flops and high heels are not recommended)
- If you need to bring a bag, select one that measures no more than 40cm x 30cm x 30cm / 16" x 12" x 12" and has as few compartments as possible. Wheeled bags are strongly discouraged
- Please avoid packing any of the 'Prohibited Items' illustrated on page 75 - they will not be allowed into the Grounds
- Allow good time to reach the All England Club local roads and transport networks will be congested and security measures are in place prior to entering the Grounds
- Visitors with special dietary requirements are advised that they should bring with them what they need to eat and drink throughout the day. However, a selection of glutenfree products is available in the Aorangi Food Court, the Conservatory Kitchen and Café Pergola
- If you intend to bring alcohol, do not bring bottles of spirits and please note the strict limits set out within the Conditions of Entry on page 78.

AROUND THE GROUNDS

- Allow good time to reach your seat or destination within the Grounds - do not rush through crowded areas
- Take care when negotiating stairways inside and outside the stadia. In common with most other sports and entertainment venues, there are no supporting rails in tiered sections of the stands
- · Do not leave items unattended at any time
- Remember to keep your ticket with you at all times.

AROUND THE COURTS

- Switch off mobile phones, tablets and other communication devices in the stands and around the courts, and keep any camera flashes suppressed
- In common with many other major sports and entertainment events, The Championships will not allow 'selfie sticks' into the Grounds
- Only enter or leave a stand at a change of ends and never during a tie-break
- Do not make a noise during a rally, never applaud a net cord or double fault
- Smoking, which includes e-cigarettes, is forbidden within the stands of any court and in all areas covered by legislation
- Drinks can only be consumed from plastic or cardboard cups.
 Only uncorked bottles are permitted on courts
- Babes in arms and children under 5 are not permitted in any Show Court.

GOING HOME

Do remember to hand in or offer your Show Court tickets for scanning as you leave the Grounds – these will be resold for charity.

If travelling by public transport, then:

- For Wimbledon and the south, please exit via Gates 13 or 12 for taxis, bus shuttle to Wimbledon Station, Park & Ride, and the Central London bus service
- For Southfields and the north, please leave via Gates 4 or 5 for taxis, or Gate 1 for a 12 minute walk to Southfields station
- Please leave plenty of time if you have onward connections.

For further information, or if you have limited mobility and would like further information concerning provision for our wheelchair users and ambulant disabled customers, please call the Debenture Office on **020 8971 2341**.

EMERGENCY

If you discover an accident, fire or suspect package etc, then:

- Contact a member of staff or steward/quard immediately, or:
- Call using a red emergency telephone or dial 020 8971 2666 from an external line
- Give your name, the nature of the incident and the location
- The relevant emergency service(s) will be despatched immediately.

EVACUATION

If you are asked to evacuate a court or the Grounds, please leave by the nearest suitable exit or as directed by uniformed stewarding staff, taking all your personal belongings with you.



We would strongly recommend that you plan your journey in advance, taking into account that roads and public transport servicing The Championships will be heavily congested, and extra time may be needed to complete your journey.

WALKING TIMES

Southfields: Walking from Southfields Station to the Grounds takes approximately 12 minutes (Gate 1).

Wimbledon: Walking from Wimbledon Station to the Grounds (Gate 5 or 13) takes approximately 25 minutes. A walking map denoting the shortest route is available on pages 54 & 55.

ARRIVING BY PUBLIC TRANSPORT

JOURNEY PLANNER

The Transport for London website offers a comprehensive journey planner for travelling around London by train, tube, tram and bus at **tfl.gov.uk**

LONDON UNDERGROUND

Southfields on the District Line, see **tfl.gov.uk** or call the Transport for London helpline on **0343 222 1234**.

SOUTH WEST TRAINS

Wimbledon via South West Trains from Waterloo, see **nationalrail.co.uk** or **southwesttrains.co.uk**. National Rail enquiries **03457 484950**.

TRAMLINK

Services run to Wimbledon from Croydon and the suburbs. For more information see **tfl.gov.uk**

BUSES

There are dedicated bus services running to and from Wimbledon station direct to The Championships, and to and from Central London via St Pancras, Euston, Baker Street, Marble Arch and Victoria.

An accessibility shuttle will be available from Southfields for those who might experience difficulty in walking to the Grounds.

For more information on these and other local bus services please see **londongeneral.co.uk/wimbledon**

TAXIS

On arrival there are taxi services from taxi ranks at Wimbledon and Southfields Stations.

For your return journey a shuttle service operates from the taxi rank in Somerset Road (Gate 13) for Wimbledon and the south, and Church Road (Gate 4) for Southfields and the north, as well as services to all other destinations.

BUSINESS CLASS CAR SERVICE

Gerrard Cars offers an exclusive service to debenture holders who wish to arrange transport to and from The Championships. A chauffeur driven car will take you from your home or hotel directly to the exclusive debenture holders' entrance at The Championships.

Cars can be booked by email debenture@gerrardcars.co.uk or phone 020 8944 5252.

Advance payments and business account facilities can be arranged if you so require.

This fast and efficient service is designed to ensure you are met and escorted to your waiting vehicle with the minimum of effort.

- No aueuina
- · No car park charges
- · Business account facility available.

TRAVELLING TO THE CHAMPIONSHIPS TRAVELLING TO THE CHAMPIONSHIPS

ARRIVING BY CAR

The All England Club is situated in a densely populated suburb of London and local roads can be heavily congested during The Championships, therefore please allow plenty of time to complete your journey and gain access to car parks.

On-street parking is not permitted in any of the roads around the All England Club during The Championships. Offending vehicles will be removed.

ROUTES TO THE CHAMPIONSHIPS

Please follow the signposted routes. One-way systems may be in operation at peak times in the Wimbledon area.

SAT NAVS

The AELTC lies between SW19 5AG and SW19 5AF. Do not use the postcode SW19 5AE to locate the AELTC via Sat Nav.

AA ROADWATCH

Call 09068 884322 or 84322 from a mobile for the latest reports.

DROP OFF/PICK UP

Blue Badge drop off points are available opposite Gate 13 on Somerset Road or Gate 4 on Church Road. For those pre-booking taxis for departure from the Grounds the pick up point is situated in Marryat Road.

DEBENTURE HOLDERS' CAR PARK 8

Car Park 8 has an area especially reserved for debenture holders. Bookings can be obtained directly from the AA by calling them on **01256 493535** right up to the start of The Championships.

CAR PARK ENTRANCES & OPENING TIMES

Car Park 4	entrance in Somerset Road (includes motorcycle parking)	8.00am
Car Park 6	entrances in Church Road and Home Park Road	6.00am
Car Park 8	entrance in Church Road (includes free bicycle parking)	8.00am
Car Park 10	entrance in Wimbledon Park Road (unreserved)	6.30am

MOTORCYCLES

Parking for motorcycles is available in Car Park 4 at a charge of £10. This can be pre-booked through **theaa.com/wimbledon** or purchased on the day.

MINIBUSES

Parking is available in Car Park 4 at a charge of £30 on the day or £25 if booked in advance (for bookings visit theaa.com/wimbledon).

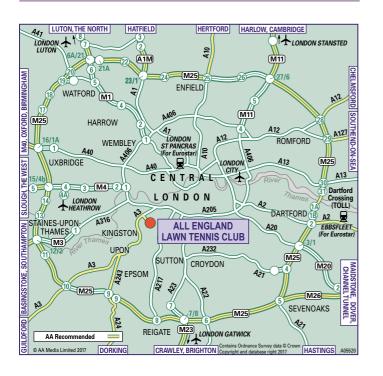
For general enquiries or to speak to The AA about bookings please contact The AA reservation team on **01256 493535** or email **wimbledon.coordinator@theaa.com**.

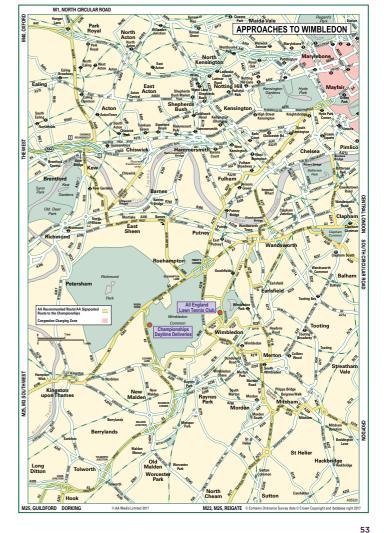
ACCESS TO THE GROUNDS

In order to facilitate entry into the Grounds, debenture holders are encouraged to use Gate 4 on Church Road. Debenture holders using Car Park 8 should, once parked, follow the signs within the Golf Course marked with arrows to Debenture Holders' Entrance – Gate 4; exiting from the Golf Course boundary wall via the gate opposite Gate 4 on Church Road (see map on pages 2 & 3). Debenture holders will still be able to use other public entrance gates to gain access to the Grounds.

TRAVELLING TO THE CHAMPIONSHIPS TRAVELLING TO THE CHAMPIONSHIPS

LOCATION MAPS





WALKING ROUTES AND CAR PARKS MAP



Reserved car parks

Public and Reserved car parks

Public car parks

To The Championships

To Wimbledon Station

3a Accessibility service to The Championships

3b Accessibility service to Southfields

Walkers' route The Wimbledon Way 🗸

Ticket holders' entrances

4 Debenture holders' entrance

Queue entrance | Left Luggage

† † † † Toilets

Taxi Stand



SHOPPING AT WIMBLEDON

Wimbledon merchandise is designed and developed in-house, with the Wimbledon apparel collection at its heart. In line with the AELTC's brand there is strong emphasis on heritage, quality, style and fit throughout the range, and wherever possible, products are sourced from within the UK and Europe. The development of new lines takes place year-round in order to bring visitors the most up-to-date choices in time for The Championships.

The range of merchandise available in 2017 includes the famous official Wimbledon towel and Championship tennis balls, plus men's, ladies' and children's apparel, souvenir items, confectionery, teas and a new selection of jewellery. Also new for 2017 is an upgrade to our iconic Wimbledon umbrellas, with superior fabrics and fixings, sourced from a high quality British supplier, as well as new lines in small leather goods and casual bags. In addition, we have developed a new seasonal range of rackets, bags and performance wear for all levels and all ages of tennis players.

For added convenience you can also buy a selection of official Wimbledon merchandise online at wimbledon.com/shop

We hope you enjoy your Wimbledon shopping experience.



Wimbledon.com and the Official Wimbledon Apps are the perfect source of information for your visit to The Championships, before, during, and after.

Wi-Fi is available in the debenture restaurants and bars. The access code can be obtained from the debenture reception desks in Centre and No.1 Courts.

WEBSITE

Available on desktop, mobile and tablet, wimbledon.com and wimbledon.com/debentures provide you with all the information you need to plan your day, reminders of what to bring and what not to bring, how to get here, what food and drink will be available, and, how to buy and download your programme in advance.

There is also an A to Z of everything you could possibly need to know.

When you're wandering the Grounds, or, at home or at your desk, **wimbledon.com** also has the latest on matches in progress, including exclusive live point-by-point scores, draws, statistics, and player profiles.

Not only that, if you want to catch up on what's happened, you can browse a variety of video, from short clips to highlights, interviews and features, as well as beautiful photographs from The Championships in action.

Finally, if you want to immerse yourself in Wimbledon history before your visit, take a look at our **Draws & Statistics Archive**, featuring every match ever played at The Championships since 1877.

SOCIAL MEDIA

Whatever your social media platform of choice, Wimbledon is an entertaining and informative source of news to add that something extra to your day – both on the Grounds and off.

Wimbledon on Facebook (facebook.com/wimbledon) brings you all the best video, as it happens, Q&As with players, beautiful pictures and fascinating graphics. Wimbledon on Instagram (instagram.com/wimbledon) takes those beautiful pictures and makes them breathtaking, while our Instagram stories show off a lighter side.

If you like to snap, Wimbledon on **Snapchat** (search for Wimbledon), has exclusive behind the scenes insight in our daily stories, in the real and raw way that only Snapchat can deliver.

If you prefer **Twitter**, **@wimbledon** will stay on the pulse with you throughout your day, keeping you up-to-date with all the action around the Grounds, plus that little bit of extra insight, before anyone else gets it, not to mention live video, brought to Twitter through Periscope.

There's also **YouTube** (**youtube.com/Wimbledon**), the ultimate source of Wimbledon video content, easy to search, easy to find, and over-flowing with highlights, interviews, features, behind-thescenes beauty and more.

Finally, if you prefer your Wimbledon content in Chinese - we're on **Weibo** and **WeChat**. And for the Japanese speakers out there, we're on **Line** too.

THE WIMBLEDON APPS

Perfect to keep you on top of your day out at The Championships, make sure to download the Wimbledon app so you can take advantage of our **Plan Your Visit** feature, allowing you to plan your day in advance, keep on top of the action while you are here, and capture the best bits to share with your friends and families afterwards in **Create Your Story**.

Available on mobile and tablet for iOS and Android, the apps give you everything that **wimbledon.com** does, but personalised according to what most interests you. That means you can follow the players, events or countries you are most interested in, making sure you'll never miss a score, quote or photo.

If you're at home, we've also got an app for **Apple TV**, featuring all our video content, live and on demand, radio, photos and scores, all presented on your very own big screen.

LIVE VIDEO & RADIO

Available on **wimbledon.com** and the apps, have a look at our live video and radio channels, bringing you the best behind the scenes bits from The Championships.

Live from 9.00am to the close of play, our live radio channel is available worldwide on three channels, the main channel featuring live commentary, news and interviews, and the Centre Court and No.1 Court channels featuring ball-by-ball commentary.

We also have a live digital video channel, bringing you the best bits of Wimbledon as they happen – from big wins to shock upsets, key quotes and funny moments, ambience and atmosphere, and a feeling of what it's like to be on the ground.

Any queries, anecdotes, insights?
Get in touch - socialmedia@aeltc.com



EATING & DRINKING AT THE CHAMPIONSHIPS

Details of the exclusive debenture holder restaurants and bars are available on **pages 16-43**. In addition debenture holders may wish to visit the range of facilities around the Grounds.

We are proud to showcase the rich seasonal harvest and the very best in British suppliers, producers and artisans. Quality British ingredients are at the heart of our food and drink ethos and, where possible, feature in the broad selection of dishes and menus available across the Grounds.

NEW FOR 2017

We are delighted to offer our Best of British Lunch for Two Backpack Hamper for 2017. This contains a mouth-watering selection of dishes made from the finest of ingredients. For more details and to pre-order visit **fmccatering.co.uk**

STRAWBERRIES AND CREAM

The strawberry has been intrinsically linked with The Championships since 1877, when spectators at the original grounds in Worple Road enjoyed the juicy sweet fruit while watching matches.

Today The Championships serves 28 tonnes of strawberries grown by Marion Regan in Kent. To ensure the utmost of freshness, LEAF certified Grade 1 strawberries of the highest quality are picked from 4.00am and delivered by 11.00am to be eaten on the same day.



FULL SERVICE & SELF SERVICE RESTAURANTS

CONSERVATORY KITCHEN (NO.1 COURT)

Choose from both hot and cold lunches such as Lancashire Beef Stroganoff, Brixham Fish Pie or a choice of delicious sandwiches and salads from the Deli. Classic Wimbledon Strawberries and Cream are available for dessert, or indulge in an irresistible treat from the Bakery.

CAFÉ PERGOLA (SOUTHERN GROUNDS)

Assisted service lunch and afternoon tea, with hot carvery, light refreshments and a wine bar. Why not try some of our succulent slow cooked, 'Best of British' Blythburgh free range pork from Suffolk.

WINGFIELD RESTAURANT (CENTRE COURT)

The Wingfield Restaurant is located on the first floor of Centre Court overlooking the Tea Lawn and is the only pre-bookable restaurant at The Championships. There is high demand for this restaurant, so book early and savour the ultimate Wimbledon experience with our fixed price three course luncheon menu, which embraces the finest of British ingredients and wines from around the world. Traditional afternoon tea is available from 3.30pm onwards, where booking is not required. Reservations can be made online at fmccatering.co.uk

THE BASELINE - CAFÉ BAR (SOUTHERN GROUNDS)

'Best of British' showcases some of the finest produce in this assisted service restaurant. Delicious Sutton Hoo chicken, raised in Norfolk especially for The Championships, is accompanied by salt roasted Lincolnshire potatoes and freshly picked British salad leaves, which can be served either as a salad or in a wrap to go.

THE BASELINE GRILL (SOUTHERN GROUNDS)

Offers table service in a lively modern environment with juicy burgers, made with five cuts of Lancashire beef, grilled chicken and salads. Alternatively try the sustainably-sourced lobster and crayfish roll followed by a delicious slice of chocolate fudge cake.

FOOD & DRINK - ON THE GO

With a wide range of quick serve food and drink outlets spread conveniently throughout the Grounds, you are never far away from a snack or something more substantial. Whether you choose traditional fish & chips, a tasty Mexican burrito, a delicious wrap, summer salad or indeed any of our other many options, these less formal choices give you the chance to find your own space in the Grounds, and enjoy The Championships at your own pace. If you fancy something a bit sweeter, there is also ice cream and Bon Bons which can also be found at one of our handy kiosks.

QUICK GUIDE

CENTRE COURT

RESTAURANT

Wingfield Restaurant - Table service luncheon and afternoon tea. For luncheon, booking is advised via fmccatering.co.uk (click on Reserve a table for The Championships).

ON THE GO

Long Bar - Quick serve beverages.

Court Buffet – Sandwiches, salads, light refreshments and bar. **Champagne Bar** – Table service Champagne, seafood, sandwiches and sushi with live music.

Tea Lawn – Strawberries & cream, pizzas, the sausage grill and fast service drinks.

Level 5 Refreshments - Sandwiches and light refreshments.

NO.1 COURT

RESTAURANT

Conservatory Kitchen – Assisted-service hot and cold lunches, deli sandwiches, afternoon tea, light refreshments and bar.

ON THE GO

Aorangi Café - Southern-fried chicken, sandwiches, light refreshments and bar.

Aorangi Terrace – Bar, light refreshments and ice cream. Aorangi Food Court – Self-service hot and cold food, sizzling salads, focaccia Romana pizzas, sandwiches, strawberries & cream, coffee bar, light refreshments and bar.

Court 18 Refreshments – Light refreshments and ice cream. Food Village – Hot food take-away including hot wok stir-fry, fish & chips, Mexican and burgers, The Pantry serving sandwiches, salads, pastries, cookies, muffins, hot and cold beverages, and The Village Bar.

Canyon Coffee & Ice Cream - Light refreshments, ice cream, hot and cold beverages.

SOUTHERN GROUNDS

RESTAURANT

The Baseline Grill - Serving a delicious hot and cold menu including burgers, seafood, salads and drinks.

Café Pergola - Assisted-service lunch and afternoon tea, carvery, light refreshments and bar.

ON THE GO

The Baseline Café Bar – Best of British salad and wraps, speciality coffees, teas and bar drinks.

Play Tennis - Sandwiches and light refreshments.

The Bakery - Freshly baked baguettes and pastries, light refreshments and bar.

Court Buffet - Sandwiches, light refreshments and bar.

Visitors with special dietary requirements are advised that they should bring with them what they need to eat and drink throughout the day. However, a selection of glutenfree products are available in the Aorangi Food Court, the Conservatory Kitchen and Café Pergola.



A-Z AT A GLANCE

AA OFFICE

In Car Park 4. off Somerset Road inside Gate 20.

ATM/CASHPOINTS

ATMs are located in the North Concourse, the Canyon near Gate 1 and outside Gate 1 (see map on pages 2 & 3).

AUTOGRAPHS

Signing sessions with players at the FanZone near the Aorangi Pavilion.

BABES IN ARMS AND CHILDREN UNDER 5 YEARS

- We recommend that babes in arms and pushchairs are not brought to The Championships as the Grounds are large and crowded
- A ticket is not required for those under 5
- Babes in arms and children under 5 are not allowed into the Show Courts (Centre, No.1, No.2 & No.3 Courts and Courts 12 & 18)
- A limited number of baby changing facilities are available but there are no facilities for mothers to express milk.

BICYCLES

Public bicycle racks are available free, at the owner's risk, in Car Park 8. Bicycles left in other areas will be removed by the Police.

CHILDREN

Children under the age of 16 must attend with an adult and be supervised appropriately.

Children over 5 and under 12 are allowed into all courts provided they are accompanied by an adult at all times, they have their own seat and do not disturb other spectators.

CLOAKROOMS

Coats and small items can be left at the exclusive debenture holders' cloakrooms located in Centre and No.1 Court.

DRINKING WATER

See map on pages 2 & 3 for the location of drinking water fountains.

A-Z AT A GLANCE A-Z AT A GLANCE

FIRST AID POSTS

St John Ambulance runs four First Aid posts (see map on pages 2 & 3).

INFORMATION DESKS

A wide variety of information is available from six points around the Grounds (see map on pages 2 & 3).

LEFT LUGGAGE

There are no left luggage facilities inside the Grounds. Left luggage facilities are provided at a number of locations outside the Grounds (see map on pages 2 & 3). Camping equipment, tents, chairs, oversize bags, picnic hampers, flasks and other prohibited items must be left in one of these facilities. Please note that bags deposited in left luggage should be no bigger than 60cm x 45cm x 25cm / 24" x 18" x 10" (aircraft cabin size). A £5 charge will be made for the deposit of overnight equipment, other items cost £1 to deposit; proceeds are donated towards improving facilities in Wimbledon Park.

All bags will be searched before acceptance into the left luggage facilities.

LOST PROPERTY

Office is situated under No.3 Court, near Gate 13. Call **020 8971 2251** or see **wimbledon.com** for details.

MUSEUM

Located at Gate 4, Wimbledon Lawn Tennis Museum is open during The Championships, for ticket holders only, from 9.30am-8.00pm, and daily throughout the year (10.00am-5.00pm, 5.30pm in summer). The Museum will be open to the public on the Middle Sunday if no play is scheduled. Usual admission prices will apply.

Admission: Adults — £13.00 Concessions — £11.00 Children under 16 — £8.00

ORDER OF PLAY & RESULTS

The full draw of the main Championships events, the daily Order of Play and up-to-date results are displayed in the Gate 3 piazza and outside the Debenture Holders' facilities at the north side of Centre Court.

Smartphone users can download the Wimbledon App for daily Order of Play details.

Scoreboards showing point by point scores for matches on Centre and No.1 Courts are located on the Clubhouse and outside the No.1 Court stadium.

Full match information displays are available on the South Concourse opposite Court 4, near Gate 5 and No.1 Court adjacent to Aorangi Pavilion.

Television monitors showing up-to-date scores, results and other public information are situated around the Grounds.

PARK & RIDE

See wimbledon.com for details.

PASS-OUTS

Wristbands for pass-outs and re-entry to the Grounds are available at Gates 5 or 13 only.

PHARMACY

Located in No.1 Court (Level 1) near Gate 3.

PHOTOGRAPHY

Photographs (or film) taken inside the Grounds may only be used for private, not commercial, purposes and the AELTC shall own all intellectual property rights.

PLAY TENNIS

Interactive game, set and match fun for children south of Court 12.

POLICE

A Metropolitan Police office is located in the North Hall of Centre Court.

A-Z AT A GLANCE A-Z AT A GLANCE

PROGRAMMES

The official programme can be purchased in advance of your day at The Championships. You will receive a digital copy compatible with your mobile or tablet for your day, and afterwards receive a physical copy in the post at your home address. Details of how to take up this offer can be found on wimbledon.com from 1 May.

Final programmes are available from PPL Sport & Leisure, Bradford House, 39A East Street, Epsom, Surrey KT17 1BL.

Tel: 0808 100 7377.

REFRESHMENTS

See pages 62-67

SELFIE STICKS

In common with many other major sports and entertainment events and cultural attractions, The Championships will not allow 'selfie sticks' into the Grounds.

SHOPPING

The Wimbledon Shops, in the Centre and No.1 Court stadia, between Gates 3 & 4 and in kiosks around the Grounds, stock all official Wimbledon merchandise and a wide range of gifts and souvenirs.

TICKET RESALE

Subject to availability, returned Show Court tickets can be purchased daily, not before 3.00pm, for a nominal charge from the Ticket Resale kiosk north of Court 18 near the top of St Mary's Walk.

Visitors who are unable to visit the Ticket Resale kiosk due to its location should speak to any Honorary Steward.

The entire proceeds will be donated via the Wimbledon Foundation to charities and community organisations. The Wimbledon Foundation is the charity of the All England Lawn Tennis Club and aims to change people's lives using the resources and heritage of the Club and The Championships.

WEATHER

Come prepared for extreme weather conditions, taking appropriate measures when in the sun or rain.

Even on warm days, it may be cooler in the covered and/or shaded areas of the stands in Centre and No.1 Courts and an extra layer of clothing may be required.

The first phase of major work has commenced on the installation of a roof on No.1 Court. This means that, for The Championships 2017, there will be almost no cover for ticket holders in No.1 Court and we would ask you to bear this in mind when preparing for your visit, as the weather conditions may vary dramatically.

WEBSITE/SOCIAL MEDIA

For more details on **wimbledon.com**, all our apps and social media platforms see **pages 58-60**.

WHEELCHAIRS

An Easy Access Guide is available at all gates with recommended routes around the Grounds shown on the map.

Neither the AELTC nor St John Ambulance provides wheelchairs for visitors.

WI-FI

Wi-Fi is available in the debenture restaurants and bars. The access code can be obtained from the debenture reception desks in Centre and No.1 Courts.

CONTACTING THE AELTC

 General (non-ticket) Enquiries:
 020 8944 1066

 Ticket Office (not 'box office'):
 020 8971 2473

 Museum Enquiries:
 020 8946 6131

 The Wimbledon Shop:
 020 8879 5250

 Debenture Office:
 020 8971 2341

Via wimbledon.com

Our desire to protect the safety and security of all our visitors means that comprehensive security measures will be in place for The Championships, including extensive searches (of bags, vehicles and the person) on entry to the Grounds and the Show Courts.

Please note there are restrictions on bag sizes (not exceeding 40cm x 30cm x 30cm / 16" x 12" x 12") and hard-sided items in addition to the prohibited items (below). The speed of entry to the Grounds is decreased dramatically when multi-pocketed bags/backpacks are presented.

There will be no general left luggage facilities inside the Grounds. However, debenture holders will be able to leave small items in the debenture holders' cloakrooms along with coats and umbrellas.

All bags will be searched:

- · On entry to the Grounds
- · At the entrances to Show Courts
- Before acceptance at left luggage facilities
- Please see pages 77-79 for full conditions of entry to the Grounds.

Every effort will be made to speed your progress through the search procedures; however, this process depends on the requirements of the Metropolitan Police.

You are strongly advised to arrive as early as possible. We know that these procedures may be inconvenient but we are sure that you will understand the need to protect the safety and security of all our visitors.

PROHIBITED ITEMS

The following items are prohibited from the Grounds:









OBJECTS

FLARES

ITEMS









FLAGS



MARKETING



SLOGANS

STICKS

PROTECTION









KLAXONS

SUBSTANCES

TENTS

CAMPING SEATS

300MM

75



CONDITIONS OF ENTRY TO THE GROUNDS

CONDITIONS OF ENTRY TO THE GROUNDS OF THE CHAMPIONSHIPS, WIMBLEDON 2017

Entry to the grounds of the All England Lawn Tennis Club ("Grounds") requires a valid ticket, authorised voucher, pass or accreditation issued by or on behalf of The All England Lawn Tennis Club (Championships) Limited ("AELTC"), which must be retained at all times and implies acceptance of the following conditions which have been established for the safety and enjoyment of all our visitors and may be amended from time to time:

SAFETY AND SECURITY

- Entry to the Grounds will only be authorised upon presentation of a valid ticket, authorised voucher, pass or accreditation issued by or on behalf of the AELTC and, if required by the AELTC, photographic proof of identity.
- The AELTC reserves the right to limit items which may be brought into the Grounds and to search bags, vehicles and persons before granting entry to the Grounds and other specific facilities within the Grounds. Persons entering the Grounds agree to such searches and the AELTC reserves the right to refuse entry to, or to eject from the Grounds, anyone refusing to submit to such a search.
- Entry to the Grounds will not be permitted for anyone who has been banned or ejected from the Grounds by the AELTC or from any tennis tournament sanctioned by the ATP, WTA or ITF. Persons entering the Grounds warrant that they are not subject to any such ban.
- 4. Parents and guardians assume responsibility at all times for minors in the Grounds who are attending with them.

BABIES AND CHILDREN

- 5. Babes in arms and children under 5 years of age will not be allowed into Centre Court or No.1, No.2, No.3 Courts or Courts 12 and 18.
- Children over 5 years of age are required to have their own ticket, which will be charged at the full price. A ticket is not required for those under 5.
- All children under the age of 16 must attend The Championships with an adult and be supervised appropriately.
- 8. Children over 5 and under 12 are allowed into all courts provided they are accompanied by an adult at all times.

PROHIBITED ITEMS

- 9. The following items are prohibited from the Grounds ("Prohibited Items"):
 - Any bag exceeding 40cm x 30cm x 30cm (16" x 12" x 12");
 - Hard-sided containers/items such as picnic hampers/cool boxes, flasks and camping chairs;
 - Any item which may be interpreted as a potential weapon and/or compromise
 public safety, including sharp or pointed objects (e.g. knives, large corkscrews),
 'personal protection' sprays and fireworks/flares;
 - Large flags (over $60 \text{cm} \times 60 \text{cm} (2' \times 2')$), banners, rattles, klaxons or oversized hats;
 - Any objects or clothing bearing political statements or commercial identification intended for 'ambush marketing', including items or objects given away as part of a promotional or marketing campaign by the third parties near to the Grounds;
 - Spray paints or other items which could in the opinion of the AELTC be used to sabotage or damage property;
 - · 'Selfie sticks' or equivalents.
- 10. Visitors in possession of Prohibited Items may be refused entry or ejected from the Grounds.
- Any Prohibited Items which are surrendered as a condition of entry to the Grounds shall be deemed to be surrendered irrevocably and voluntarily. Any such items will be unable to be reclaimed and shall be disposed of by the AELTC without any liability.

ALCOHOL AND REFRESHMENTS

- 12. Alcohol may be brought into the Grounds but is limited to the equivalent of one bottle of wine or Champagne (750ml) or two cans of beer (500ml) or two cans of premixed aperitifs per person. Bottles of spirits or fortified wines will not be allowed into the Grounds.
- 13. The consumption of alcohol is permitted only in public bars and other authorised areas. Glass drinking vessels may not be used on the Show Courts; all drinks taken onto the Show Courts must be covered to avoid spillage. All corked bottles, including bottles of champagne and sparkling wine, must be opened prior to being taken into the stands of any court. Hot and/or strong smelling food may not be taken onto the Show Courts. The AELTC reserves the right to refuse entry to the stands of any court to anyone carrying alcohol and to ask anyone drinking alcohol in the stands to leave.

BEHAVIOUR

- 14. The use of any annoying or dangerous behaviour, foul, abusive or racist language or obscene gestures, the removal of shirts or any clothing likely to cause offence and the climbing onto any building, wall or other structure/equipment and the use of wheeled footwear is forbidden and may result in ejection from the Grounds.
- 15. Attendees must comply with the instructions of the AELTC or its authorised agents (including stewards and security staff) and/or any police officer. Any failure to comply with such instructions may lead to ejection from, or refusal of entry to, the Grounds.
- No goods or services (including literature and printed material) may be offered or distributed (whether for payment or not) inside the Grounds.
- 17. Any person who is reasonably suspected by the AELTC and its authorised agents of having committed, or being likely to commit, a criminal offence within the Grounds may be ejected from the Grounds at any time.

COURTS AND RESTRICTED AREAS

18. Unauthorised persons are not permitted on the courts or in restricted areas (including changing rooms or any officials' or players' areas) at ANY time.

PHOTOGRAPHY, FILMING, MOBILE TELEPHONES, TABLETS, COMMUNICATIONS DEVICES AND RADIOS

- 19. The use of photographic equipment, mobile telephones, computers, tablets or other electronic devices, communication devices, audio-visual equipment or radios must not inconvenience any other person in the Grounds or be used to capture, supply or transmit data for the purposes of betting or gambling (or assisting for these purposes). In particular, mobile telephones, computers, tablets or other electronic devices, communication devices, audio-visual equipment or radios must be SWITCHED OFF in and around the courts in play. Personal headphones must be used when listening to radios inside the Grounds.
- 20. Subject to condition 21 (for which the AELTC grants the attendee a licence to use in accordance with the provisions of that condition), attendees in the Grounds acknowledge and agree that the AELTC is the sole legal and beneficial owner of any intellectual property rights (including copyright) in any images, footage or material taken or recorded in the Grounds (including by the attendee) and attendees hereby assign any rights they may have in respect of such material to the AELTC and waive all moral rights in the same.
- 21. The AELTC grants attendees a licence to use photographs or images taken by that attendee at The Championships for non-commercial use. Save for such permitted use, any persons attending The Championships shall not record, use or transmit over the internet, radio, television or any other current or future media, any sound, image, recording or description of The Championships, the Grounds or any match (including any results, statistics, information or other data in respect of the match, whether in whole or in part) or assist any other person(s) conducting such activities. For the avoidance of doubt, still photographs, film, videotape or other audio-visual material recorded within the Grounds may not be sold, used or published commercially in any way whatsoever unless authorised by the AELTC and may be confiscated by the AELTC if such usage is suspected.

- 22. Recording or transmission in any form of moving images of any part of play at The Championships for any purposes is prohibited.
- 23. Flashlight photography is forbidden.
- 24. Betting is prohibited in the Grounds at all times.

TICKETS

25. Tickets to The Championships may not be bought, sold or distributed without lawful authority.

FILMING AND BROADCASTING AT THE CHAMPIONSHIPS

26. During The Championships, various filming, photography and broadcasting takes place in the Grounds. By attending The Championships, you consent to photographs, filming and sound recording of yourself as a spectator and member of the crowd and grant your permission, free of charge, to the AELTC, its licensees and those authorised by it, to use such photographs, films and recordings (including any copies) and for your image, likeness and voice to be included in pictures and/or on film and/or audio broadcasts or transmissions and their exploitation and advertising without compensation or credit. Attendees acknowledge that any such use under this condition, and their agreement to such use, shall last in perpetuity.

GENERAL

- 27. The AELTC reserves the right to change the programme without notice where it is reasonably necessary to do so. Ticket holders have no entitlement to view any particular match or round of matches or any particular player. Matches may be moved from one court to another at the sole discretion of the AELTC.
- 28. Persons entering the Grounds are not guaranteed an uninterrupted view of any match or game and the AELTC gives no warranty as to the quality or duration of any match or game.
- The AELTC excludes to the maximum extent permitted by law any liability for loss, injury or damage to persons and/or property in or around the Grounds.
- 30. Other than as stated in condition 31 below, the AELTC shall not be liable for any refund, loss (including indirect or consequential loss), damage or expense caused by cancellation, curtailment or change of schedule of The Championships because of government action, strike, civil commotion, national disaster or other force majeure or cause beyond the reasonable control of the AELTC.
- 31. In the event of any curtailment or cancellation of play due to rain, the AELTC shall operate any refund or reimbursement which may be due to ticket holders in accordance with its 'Raincheck Policy', the full details of which are available on AELTC's website at wimbledon.com.
- 32. CCTV cameras are in use around the Grounds and the AELTC may use or pass to the police or other relevant authority any recordings for use in legal proceedings or any potential legal proceedings.

CCTV cameras are in use around the Grounds and the AELTC may use or pass to the police or other relevant authority any recordings for use in legal proceedings or any potential legal proceedings.

THE AELTC RESERVES THE RIGHT FOR ITS AUTHORISED EMPLOYEES, AGENTS, CONTRACTORS AND POLICE OFFICERS ACTING REASONABLY TO REMOVE FROM THE GROUNDS (WITHOUT REFUND OR COMPENSATION) ANY PERSON WHO CONTRAVENES THE ABOVE 'CONDITIONS OF ENTRY' AND ANY PERSON WHOSE PRESENCE AND/OR BEHAVIOUR IN THE GROUNDS COULD REASONABLY BE CONSTRUED AS DANGEROUS, A NUISANCE OR ANNOYANCE TO ANY OTHER PERSON IN THE GROUNDS. ANY SUCH REMOVAL MAY RESULT IN FURTHER ACTION INCLUDING, BUT NOT LIMITED TO, THE AELTC ISSUING SUCH PERSONS WITH A BAN PROHIBITING FUTURE ATTENDANCE AT THE GROUNDS AND/OR LEGAL PROCEEDINGS BEING TAKEN.

As at December 2016

